Australia's population is growing and ageing. These changes will be profound over time but Australia is well placed as it has a community services and health workforce that is committed, dynamic and used to responding to challenges.

**JOB EXAMPLE:**
**COMMUNITY WELFARE WORKERS**

Welfare Support Workers provide support, information and advice to clients on emotional, financial, recreational, health, housing and other social welfare matters, and evaluate and coordinate the services of welfare and community service agencies.

**Tasks**
- Assessing clients’ needs and planning, developing and implementing educational, training and support programs.
- Interviewing clients and assessing the nature and extent of difficulties.
- Monitoring and reporting on the progress of clients.
- Referring clients to agencies that can provide additional help.
- Assessing community need and resources for health, welfare, housing, employment, training and other facilities and services.
- Liaising with community groups, welfare agencies, government bodies and private businesses about community issues and promoting awareness of community resources and services.
- Supporting families and providing education and care for children and disabled persons in adult service units, group housing and government institutions.
- Supervising offenders on probation and parole.
- Supporting young people with social, emotional and financial problems.
- Preparing submissions for funding and resources, and reports to government bodies and other agencies.
- Child protection.

**Job Prospects**
- Employment for this occupation rose strongly in the past five years and in the long-term (ten years). Looking forward, employment for Welfare Support Workers to is expected to grow very strongly.
- Levels of educational attainment could be Certificate II/IV and Diploma.
- Welfare Support Workers are mainly employed in Health Care and Social Assistance, Public Administration and Safety and Other Services.

**JOB EXAMPLE:**
**AGED AND DISABILITY SUPPORT WORKERS**

A career as a Disability Support Worker (DSW) means you will be employed in a professional environment providing care and support to people with an intellectual and/or physical disability living in our community-based group homes.

The work is not always easy, but the rewards are attractive and it will bring out the best in you. The needs of the people we care for vary, so you will need to remain flexible, adaptable and positive in everything you do.

**Tasks**
- Accompanying disabled persons during daily activities.
- Assisting clients with their mobility.
- Preparing food for clients.
- Arranging social activities.
- Assisting in personal hygiene and dressing.

**Job Prospects**
- Employment for this occupation rose very strongly in the past five years. Looking forward, employment for Aged and Disability Support Workers to is expected to grow very strongly.
- The most common level of educational attainment is Certificate II/IV.
- Aged and Disability Support Workers are mainly employed in Health Care and Social Assistance, Public Administration and Safety and Administrative and Support Services.

JOB OPPORTUNITIES IN COMMUNITY SERVICES

Certificate IV Disability (CHC40312)
Certificate IV Mental Health (CHC40512)
Certificate IV Youth Work (CHC40413)
Certificate IV Community Services Work (CHC40708)
Certificate IV Allied Health Assistance (HLT42512)
Certificate IV Community Services Work (CHC40412)
Certificate IV Social Housing (CHC40912)
Certificate IV Mental Health (CHC40512)
CSU Bachelor of Social Science, Social Work
Many university courses offer students with TAFE qualifications credit towards their studies.

Complete TAFE Course

Certificate III Community Services Work (CHC30112)
Certificate III Disability (CHC30408)
Certificate III Community Services Work (CHC30112)
Certificate III Allied Health Assistance (HLT42512)
Certificate III Community Services Work (CHC30112)
Certificate III Social Housing (CHC30912)
Certificate III Mental Health (CHC30512)

Employment as a support worker in a community organisation
Disability support worker in a group home, day program or supported workplace
Employment as a support worker in youth refuges, emergency accommodation, youth housing, disabilities, youth work, NGO, Aboriginal family support
Employment as a support worker or youth worker
Supervisory or management roles within NGOs and Government organisations
Case manager, case worker counsellor in NGO

Complete TAFE Course

Diploma Community Services Work (CHC50612)
Diploma Community Services Coordination (CHC52212)
Diploma Social Housing (CHC50812)
Diploma Counselling (CHC51712)
Diploma Community Services (Case Management) (CHC52008)
Diploma Disability Work (CHC50108)

Visit your local TAFE Western college
www.tafewestern.edu.au

TALK TO US
1300 823 393