Job opportunities in Hospitality & Commercial Cooking

Hospitality is a leading export market with a range of businesses and jobs for a rewarding career. You might train to be a chef, waiter or bartender of a restaurant; or manage a five star hotel. In the next five years alone the industry is expected to grow to 1.5 million jobs by 2022 with many opportunities for casual and part-time work as well as full-time jobs.

Entering hospitality gives you a career that really is ‘on the go’. You can work all across Australia or work overseas. You have a qualification that allows you to roam the world, and work with people from all walks of life.

**JOB EXAMPLE:**
**CAFE WORKERS, BAR ATTENDANTS AND BARISTAS**

People who work in a café, or in a bar, sell and serve food and beverages for consumption on premises in cafes and similar establishments. Bar Attendants and Baristas prepare, mix and serve alcoholic and non-alcoholic drinks to patrons in bars in licensed establishments, and prepare and serve espresso coffee and other hot beverages.

**Tasks**

- Preparing and serving food and beverages for consumption on the premises.
- Taking customers’ food and beverage orders.
- Operating cash registers, accepting payments and preparing sales invoices.
- Clearing away and washing used dishes, cutlery and glasses from tables when customers are finished.
- Cleaning and preparing tables for use.
- Cleaning cafe equipment such as coffee grinders, espresso machines and ice makers.
- Cleaning and maintaining bar service areas.
- Participating in stocktakes and assisting in putting away new stock.
- Preparing, serving and selling cocktails, mixed drinks, bottled, canned and other alcoholic and non-alcoholic beverages, and a variety of coffee beverages such as lattes, cappuccinos and other espresso-based beverages.
- Selecting and grinding coffee.

**Job Prospects**

- Employment for this occupation rose very strongly in the past five years. Looking forward, employment for Café Workers, Bar Attendants and Baristas is expected to grow strongly.
- Café Workers, Bar Attendants and Baristas are mainly employed in Accommodation and Food Services, Arts and Recreation Services and Retail Trade.

**JOB EXAMPLE:**
**CHEF**

Australia’s love affair with food and the hospitality industry is going strong. We are spending more than ever eating out every week, going to cafés for breakfast and staying in hotels both here and overseas. The right mix of skills and experience can lead to exciting careers working as an industry professional, with qualifications that can take you anywhere around Australia or internationally.

**Tasks**

- Planning menus, estimating food and labour costs, and ordering food supplies.
- Monitoring quality of dishes at all stages of preparation and presentation.
- Discussing food preparation issues with Managers, Dietitians and kitchen and waiting staff.
- Demonstrating techniques and advising on cooking procedures.
- Preparing and cooking food.
- Explaining and enforcing hygiene regulations.
- May select and train staff.
- May freeze and preserve foods.

**Job Prospects**

- Employment for this occupation rose very strongly in the past five years. Looking forward, employment for Chefs is expected to grow very strongly.
- The most common level of educational attainment is Certificate II/IV.
- Chefs are mainly employed in Accommodation and Food Services, Health Care and Social Assistance and Arts and Recreation Services.

Certificate IV Hospitality (SIT40313)
Certificate IV Commercial Cookery (SIT40413) (Apprenticeship)
Certificate III Hospitality (SIT30713)
Certificate III Commercial Cookery (SIT30813) (Apprenticeship)
Certificate III Catering Operations (SIT31013) (Traineeship)
Bachelor of Hospitality and Tourism Management, or Business. Many university courses offer students with TAFE qualifications credit towards their studies.

Certificate II Kitchen Operations (SIT20312)
Certificate II Hospitality (SIT20213)
Certificate II Kitchen Operations (SIT20312)
Certificate II Commercial Cookery (SIT20312)

Work as a breakfast cook or catering assistant
Employment as a waiter or kitchen hand in a café. Work in a bar or bottle shop.

Qualified commercial cook
Work as a housekeeper, receptionist, barista, function attendant

Employment as a Chef or Executive Chef
Head housekeeper, front of office manager, team leader

Own a catering business, café or restaurant
Employment as a hotel manager, club manager, banquet or function manager

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